

ANNUAL WATER QUALITY REPORT

Water testing performed in 2008



Presented By:
CITY OF LOMA LINDA



PWS ID#: 3610013

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Meeting the Challenge

We are once again proud to present to you our annual water quality report. This edition covers all testing completed from January 1 through December 31, 2008. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal drinking water standards. We continually strive to adopt new and better methods for delivering the best quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the challenges of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Please share with us your thoughts about the information in this report. After all, well-informed customers are our best allies.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the California Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

Inorganic Contaminants, such as salts and metals, that can be naturally occurring or can result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems;

Radioactive Contaminants, that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Where Does My Water Come From?

The City of Loma Linda's customers are fortunate because we enjoy an abundant groundwater supply. We operate five wells: Richardson Wells 1, 3, and 4 and Mt. View Wells 3 and 5. All of the City's wells are located in the Bunker Hill Basin, a vast, natural underground water storage area referred to as an aquifer. The Bunker Hill Basin stretches from the San Bernardino Mountain Range to the south hills of Loma Linda. The water that replenishes the Bunker Hill Basin comes from annual rainfall and snowmelt from the San Bernardino Mountains. The wells are located in the north area of the City of Loma Linda.

Loma Linda also uses a supplemental supply of water from the City of San Bernardino Municipal Water Department. Both the City of Loma Linda and the City of San Bernardino Municipal Water Department fall under the same regulations for water set forth by the U.S. Environmental Protection Agency (U.S. EPA) and the State of California Department of Health Services (CDHS).

In June 2006, an arsenic removal facility was installed to treat water at our Mt. View #3 and Mt. View #5 wells. This was done to maintain compliance in response to the EPA's decision to lower the MCL (maximum contaminant level) from 50 ppb to 10 ppb.

Fixtures with Green Stains

A green or blue-green stain on kitchen or bathroom fixtures is caused by tiny amounts of copper that dissolve in your home's copper plumbing system when the water sits unused overnight. Copper staining may be the result of a leaky faucet or a faulty toilet flush valve, so be sure your plumbing is in good working order.

Copper stains may also be caused by overly hot tap water. Generally speaking, you should maintain your water temperature at a maximum of 120 degrees Fahrenheit. You should consult the owner's manual for your heater or check with your plumber to determine your current heat setting. Lowering your water temperature will reduce the staining problem and save you money on your energy bill.

Also keep in mind that a tap that is used often throughout the day usually will not produce copper stains, so if you flush the tap for a minute or so before using the water for cooking or drinking, copper levels will be reduced.

Community Participation

You are invited to participate in our public forum and to voice your concerns about your drinking water. The City Council meets the second and fourth Tuesday of each month beginning at 7:00 p.m. at the City of Loma Linda Council Chamber, 25541 Barton Road, Loma Linda, California.

Source Water Assessment

To find and protect against any potential contamination sources to our water supply, the City of Loma Linda completed a drinking water source assessment for each well. These assessments were completed as follows: Mountain View Well #3, November 1999; Richardson Well #4, February 2000; Mountain View Well #4, May 2000; Richardson Wells #1 and #3, November 2000; and Mountain View Well #5, February 2003.

The drinking water source assessment is the first step in the development of a complete drinking water source protection program. The assessment includes a delineation of the area around a drinking water source through which contaminants might move and reach that drinking water supply. In addition, it includes an inventory of activities that might lead to the release of microbiological or chemical contaminants within the delineated area. This enables us to determine whether the drinking water source might be vulnerable to contamination. All information obtained during the assessment process is provided to CDHS for review.

A copy of the assessment can be obtained by contacting us during regular business hours.

Questions?

For more information about this report, or for any questions relating to your drinking water, please call Russ Handy, Utilities Superintendent, at (909) 799-4420.

Naturally Occurring Bacteria

The simple fact is, bacteria and other microorganisms inhabit our world. They can be found all around us: in our food; on our skin; in our bodies; and, in the air, soil, and water. Some are harmful to us and some are not. Coliform bacteria are common in the environment and are generally not harmful themselves. The presence of this bacterial form in drinking water is a concern because it indicates that the water may be contaminated with other organisms that can cause disease. Throughout the year, we tested many water samples for coliform bacteria. In that time, none of the samples came back positive for the bacteria. Federal regulations now require that public water that tests positive for coliform bacteria must be further analyzed for fecal coliform bacteria. Fecal coliform are present only in human and animal waste. Because these bacteria can cause illness, it is unacceptable for fecal coliform to be present in water at any concentration. Our tests indicate no fecal coliform is present in our water.



What's growing in my pet's water bowl?

Dog and cat owners often notice the appearance of black or pink growths in their pet's water bowl. These growths come from various types of mold in the air—not the water. Similar growths can also be found on showerheads and shower curtains. Wash your pet's water bowl frequently and be sure to have plenty of fresh water available at all times.

Is it safe to drink water from a garden hose?

Substances used in vinyl garden hoses to keep them flexible can get into the water as it passes through the hose. These chemicals are not good for you nor are they good for your pets. Allow the water to run for a short time in order to flush the hose

before drinking or filling your pets' drinking containers. There are hoses made with "food-grade" plastic that will not contaminate the water. Check your local hardware store for this type of hose.

What makes water Hard?

If substantial amounts of either calcium or magnesium, both nontoxic minerals, are present in drinking water, the water is said to be hard. Hard water does not dissolve soap readily, so making lather for washing and cleaning is difficult. Conversely, water containing little calcium or magnesium is called soft water.

What Causes the Pink Stain on Bathroom Fixtures?

The reddish-pink color frequently noted in bathrooms on shower stalls, tubs, tile, toilets, sinks, toothbrush holders and on pets' water bowls is caused by the growth of the bacterium *Serratia marcescens*. *Serratia* is commonly isolated from soil, water, plants, insects, and vertebrates (including man). The bacteria can be introduced into the house through any of the above mentioned sources. The bathroom provides a perfect environment (moist and warm) for bacteria to thrive.

The best solution to this problem is to continually clean and dry the involved surfaces to keep them free from bacteria. Chlorine-based compounds work best, but keep in mind that abrasive cleaners may scratch fixtures, making them more susceptible to bacterial growth. Chlorine bleach can be used periodically to disinfect the toilet and help to eliminate the occurrence of the pink residue. Keeping bathtubs and sinks wiped down using a solution that contains chlorine will also help to minimize its occurrence.

Serratia will not survive in chlorinated drinking water.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.



Sampling Results

During the past year we have taken hundreds of water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The table below shows only those contaminants that were detected in the water. Although all of the substances listed here are under the Maximum Contaminant Level (MCL), we feel it is important that you know exactly what was detected and how much of the substance was present in the water.

The state requires us to monitor for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES¹

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Arsenic (ppb)	2008	10	0.004	4.375	ND–10.0	No	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Fluoride (ppm)	2008	2.0	1	1.14	0.83–1.3	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2007	15	(0)	0.86	ND–4.3	No	Erosion of natural deposits
Nitrate [as nitrate] (ppm)	2008	45	45	2.06	ND–5.6	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Nitrate + Nitrite [as nitrogen] (ppb)	2008	10,000	10,000	480	ND–1,300	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
TTHMs [Total Trihalomethanes] (ppb)	2008	80	NA	0.83	ND–3.9	No	By-product of drinking water chlorination
Trichloroethylene [TCE] (ppb)	2008	5	0.8	0.18	ND–0.18	No	Discharge from metal degreasing sites and other factories

SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Chloride (ppm)	2008	500	NS	18.92	9.6–31	No	Runoff/leaching from natural deposits; seawater influence
Odor–Threshold (Units)	2008	3	NS	1	1–1	No	Naturally occurring organic materials
Specific Conductance (µS/cm)	2008	1,600	NS	324	270–420	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2008	500	NS	32.2	23–44	No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2008	1,000	NS	198	160–260	No	Runoff/leaching from natural deposits

OTHER SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH
Bicarbonate (ppm)	2008	109	64–160
Calcium (ppm)	2008	8.82	2.4–21
Carbonate (ppm)	2008	10.4	ND–18
Magnesium (ppm)	2008	0.22	ND–1.1
pH (Units)	2008	8.28	8–9.2
Potassium (ppm)	2008	0.68	ND–1.8
Sodium (ppm)	2008	60.6	45–70
Total Alkalinity [as CaCO ₃] (ppm)	2008	108	80–130
Total Hardness [as CaCO ₃] (ppm)	2008	23.48	6–54
Vanadium (ppb)	2008	35.4	11–83

¹We were required by the U.S. EPA to conduct an evaluation of our distribution system. This is known as an Initial Distribution System Evaluation (IDSE) and is intended to identify locations in our distribution system that have elevated disinfection by-product concentrations. Disinfection by-products (e.g., HAAs and TTHMs) result from continuous disinfection of drinking water and form when disinfectants combine with organic matter that naturally occurs in the source water.

Definitions

AL (Regulatory Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

µS/cm (microsiemens per centimeter): A unit expressing the amount of electrical conductivity of a solution.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste, and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

MRDL (Maximum Residual Disinfectant Level): The level of a disinfectant added for water treatment that may not be exceeded at the customer's tap.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. EPA.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NS: No standard.

pCi/L (picocuries per liter): A measure of radioactivity.

PDWS (Primary Drinking Water Standard): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

PHG (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).